

NAPILI RIDGE AOA  
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MARCH 22, 2017

ALOHA,

AS YOU KNOW THIS PAST 18<sup>TH</sup> OF MARCH THE ANNUAL OWNERS MEETING WAS HELD. THERE WERE SEVERAL ISSUES THAT WERE BROUGHT UP ABOUT VACATION RENTALS. THE MANAGEMENT AND BOARD HAS COME TOGETHER TO RESOLVE SOME OF THE ISSUES. IN THE FOLLOWING ATTACHMENT THERE IS A NEW CHECKIN FORM FOR ALL CHECKINS. THIS FORM IS NOW REQUIRED. PLEASE FILL IN THE ON-ISLAND CONTACT. IF IT IS NOT FILLED OUT A \$25.00 FINE WILL BE ISSUED FOR EACH TIME IT IS NOT. I HAVE MADE IT SO YOU OR YOUR MANAGEMENT AGENT CAN TYPE IT IN.

ALSO, WE HAVE BEEN GETTING ALOT OF COMPLAINTS ABOUT NOISE AT NIGHT AND WHEN CHECKINS HAPPEN LATE. THIS NEEDS TO BE MADE CLEAR TO GUESTS THAT THIS IS A RESIDENTIAL COMPLEX AND THAT QUIET HOURS ARE FROM 10 PM TO 8 AM. IF SECURITY IS CALLED A \$25.00 FINE WILL BE ISSUED EACH TIME.

WE WILL BE ADDING A DROP BOX IN THE MAIL ROOM. THIS IS TO MAKE CHECKING IN EASIER FOR THE GUESTS. IN THE PAST IT SEEMED LIKE THE OFFICE WAS HARD TO FIND AT NIGHT. WE BELIEVE THIS WILL HELP. THANK YOU.

NAPILI RIDGE AOA  
BOARD OF DIRECTORS